

Conditions

Connection (provided by the customer):		Request
Internet access		Permanent Internet access with router
IP address		Recommended DHCP
E-mail		At least one e-mail address
Power supply		Non-switched sockets for gateway
Contractual:		
Term of contract		At least 24 months (with automatic renewal for 12 months)
Term of notice		3 months to the end of the contract period
Automatic renewal		If the contract is not cancelled in writing before the cancellation period, the contract period is automatically extended by 12 months
Service/maintenance:		
Calibration Sensor		2 annually
Event acknowledgement		All events, such as warnings and alarms, must be acknowledged by the customer. If events are open for longer than 3 months, they may be acknowledged by ICU tech GmbH with standard text.
Invoicing:		
Invoice		Annually, in advance
Date of invoice		1st month of the annual period
Payment deadline		30 days net
General:		
GTC		The general terms and conditions of ICU tech GmbH, Signau